

Certificate of Completion - NHT

New Hire Onboarding

This document certifies that **Muhammad Fadli Akbar** has completed the training "Day 6 (CSC) - Product & Process Training | Simulation Training - Case Handling"

Course summary: For successfully completing the Customer Care Training, demonstrating proficiency in delivering exceptional support and service to customers, and mastering the key skills required to handle inquiries effectively.

provided by Lazada

It is only valid for a period of 12 month(s) from the delivery date.

Reference Number: 1739588283355748

You can also find this document on the Internet at the following address: https://lazada.360learning.com/redirect/api/certification/1739588283355748